

# computer

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## INCENTIVES



January 16, 2006

Dear Computer Incentives Customer,

The shipping rates for 2006 from both FedEx and UPS have gone up effective 1/1/06.

Fedex Express package rates have increased an average of 5.5% and the fuel surcharges are increasing an average of 3.5%.

Fedex Ground and Home Delivery rates will increase an average of 3.9%.

Fedex Residential delivery surcharge will increase 5% and delivery area surcharges will increase 3.5%

UPS is also increasing their 2006 rates with similar increases as Fedex.

Unfortunately, Computer Incentives will need to pass these increases onto our customers. We will strive to ship everything as inexpensively as possible, but we do ship everything signature required due to the fact that most of our product is shipping to residential addresses.

You will notice that the rate increases have gone into effect with our January 2006 billing. If you have any questions, please do not hesitate to contact us at 800-365-9886 ext 104.

Thank you,  
Charlene Gibbens  
Administration Manager  
Computer Incentives